Attorney's Docket No.: 12587-0038001 / D02-082/01476-00/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lisa H. Neuberger et al. Art Unit: 3624

Serial No.: 10/664,797 Examiner: Thomas L. Mansfield

Filed : September 16, 2003 Conf. No. : 3489

Title : PUBLIC SECTOR VALUE MODEL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Prior to examination, please amend the application as indicated on the following pages.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 20 of this paper.